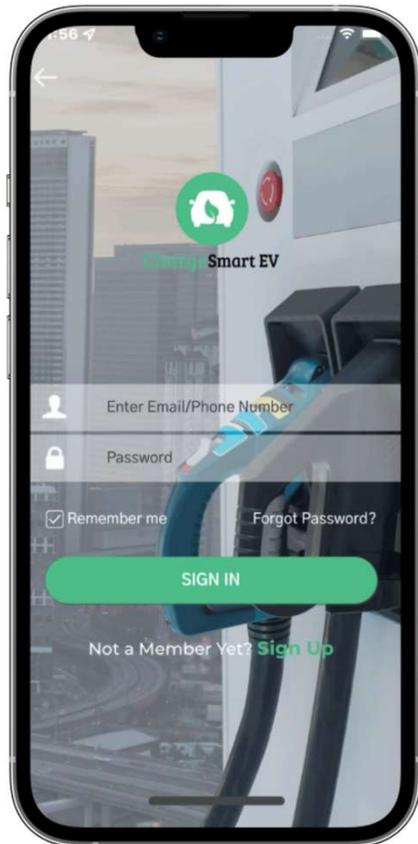**ChargeSmart EV**

Step 1 – Download the ChargeSmart EV App

- Real Time Charger Availability Status
- Favorite Stations
- Filter Chargers (AC/DC, Availability, etc.)
- View Charging History
- Billing & Accounting
- View Charging Pricing
- Flexible Payment options
- Reservation & Waitlist
- Specific Charger Location Notes
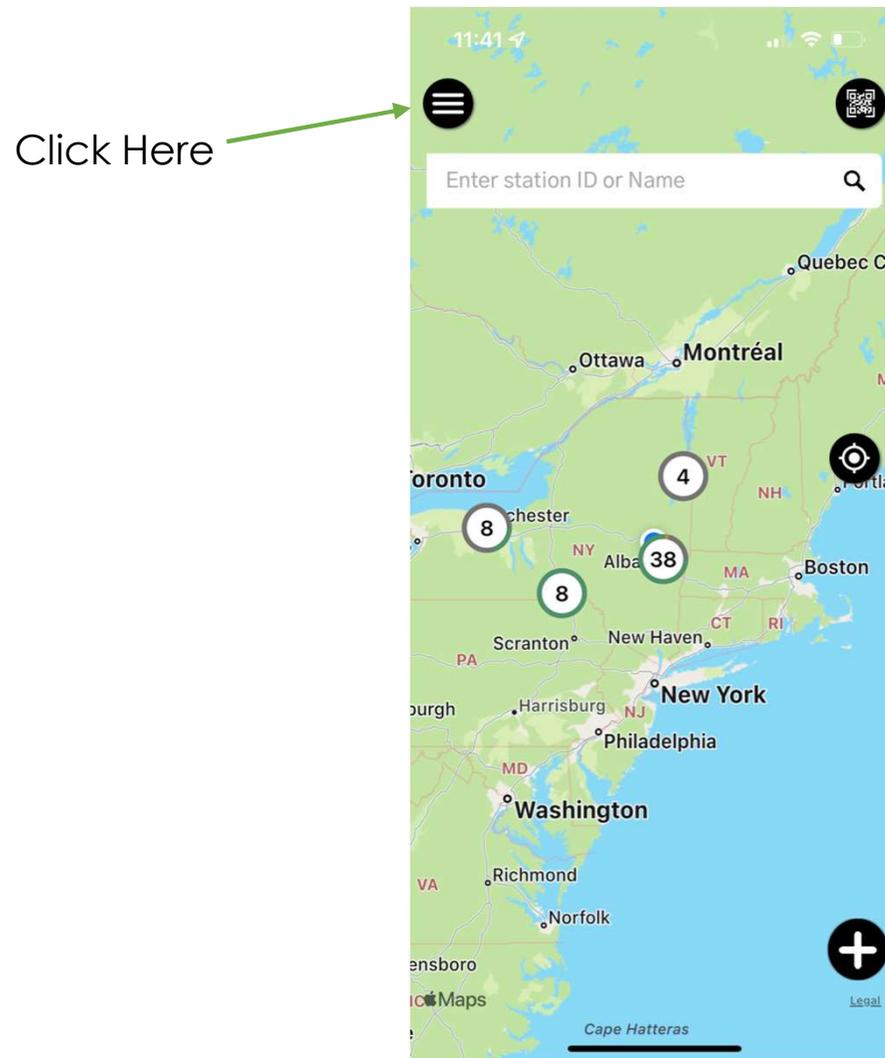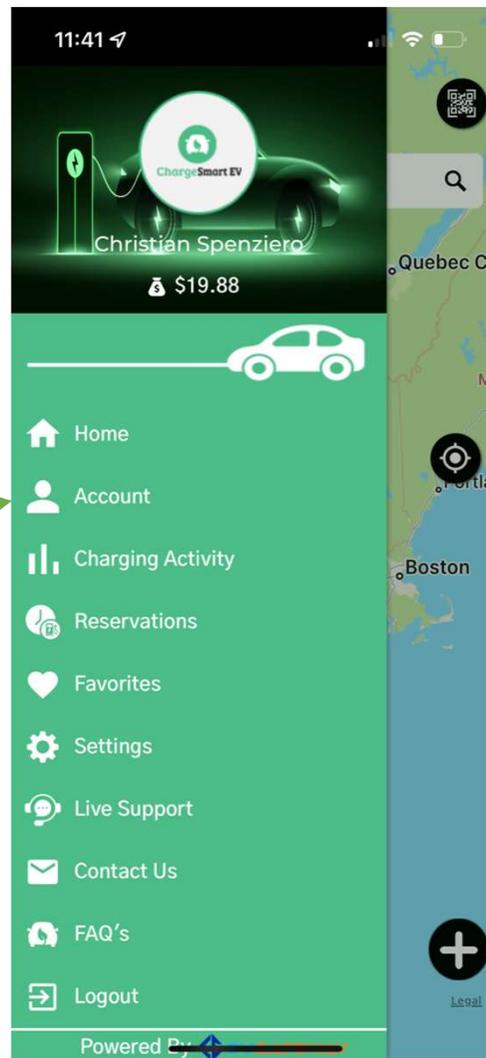- Disconnect Alerts
- 24/7 Support

Available on the App Store

GET IT ON Google Play

Step 2 – Create Account

Click "Sign Up"

ChargeSmart EV
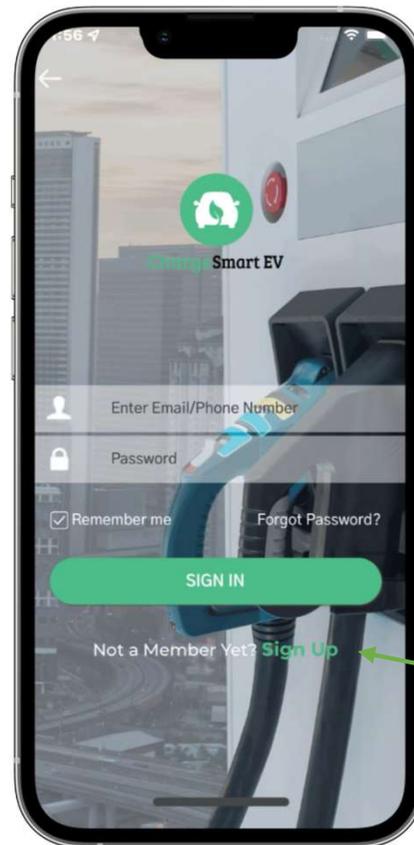
Step 3.1 – Upload Money into your Virtual Wallet
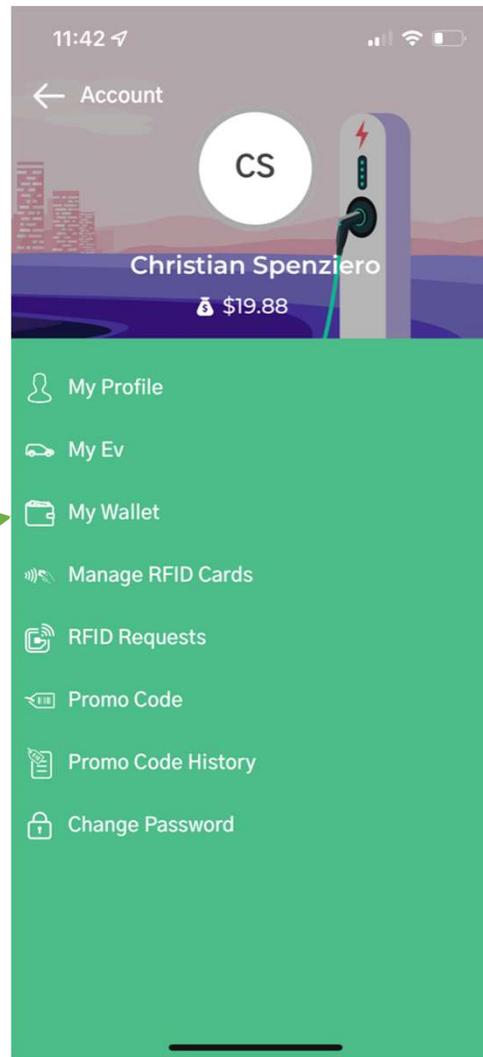
Click Here

Step 3.2 – Upload Money into your Virtual Wallet

Click Here
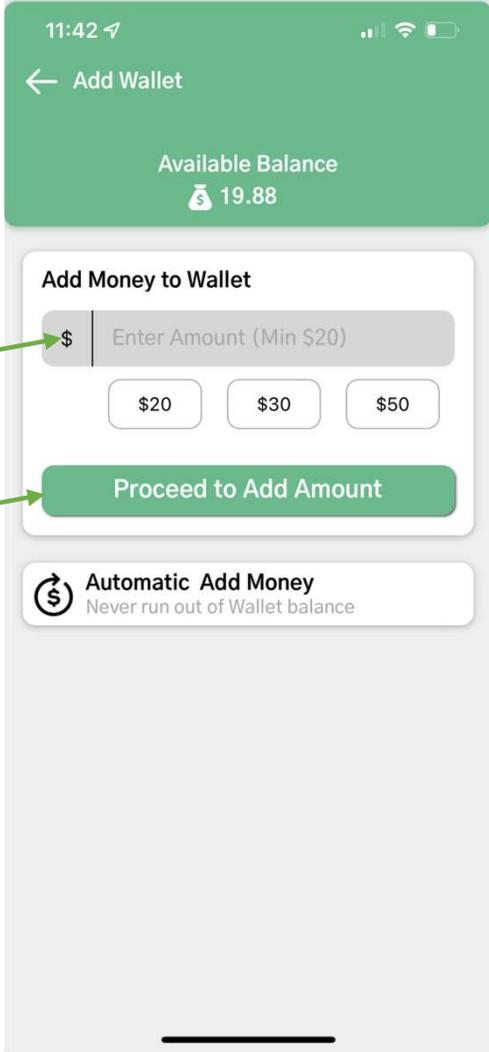
Step 3.3 – Upload Money into your Virtual Wallet

Click Here

Step 3.4 – Upload Money into your Virtual Wallet

1.) Input $ Amount

2.) Click Here

ChargeSmart EV

Step 3.5 – Upload Money into your Virtual Wallet

← Add Money

Add Money to Wallet $20

○ VISA   XXXX-XXXX-XXXX-9007
          Exp Date: 09/25
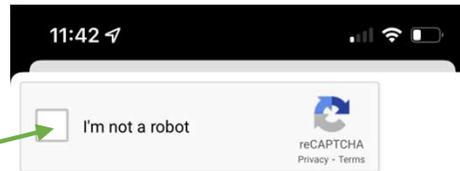
Select Payment

Option

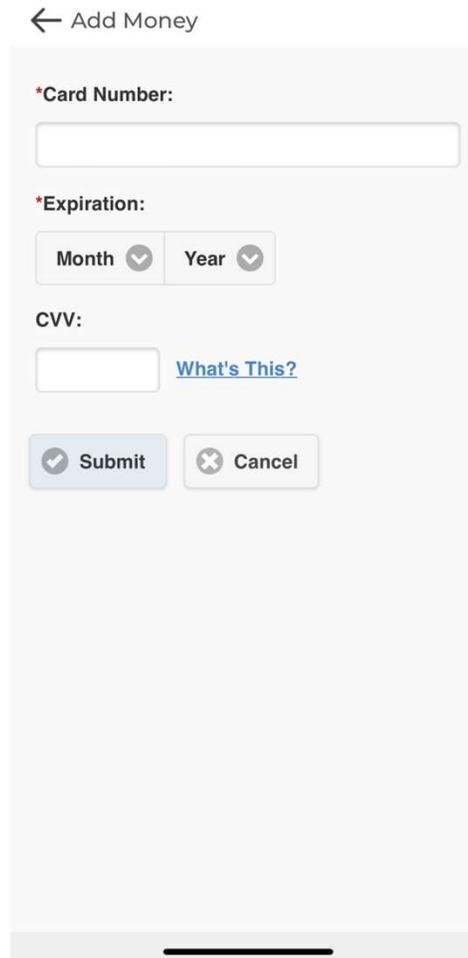New Payment Options

▭ Credit/Debit Card

 Pay

ADD AMOUNT

Step 3.6 – Upload Money into your Virtual Wallet

Complete CAPTCHA

Step 3.7 – Upload Money into your Virtual Wallet

1.) Enter Credit Card #

2.) Enter Expiration Date

3.) Enter CVV

4.) Click "Submit"

← Add Money

*Card Number:

*Expiration:

Month Year

CVV:

What's This?

Submit   Cancel

Step 4 – Plug Charger Port into your Vehicle

Step 5.1 – Starting the Charge

1.) Go to ChargeSmart EV App Home Page

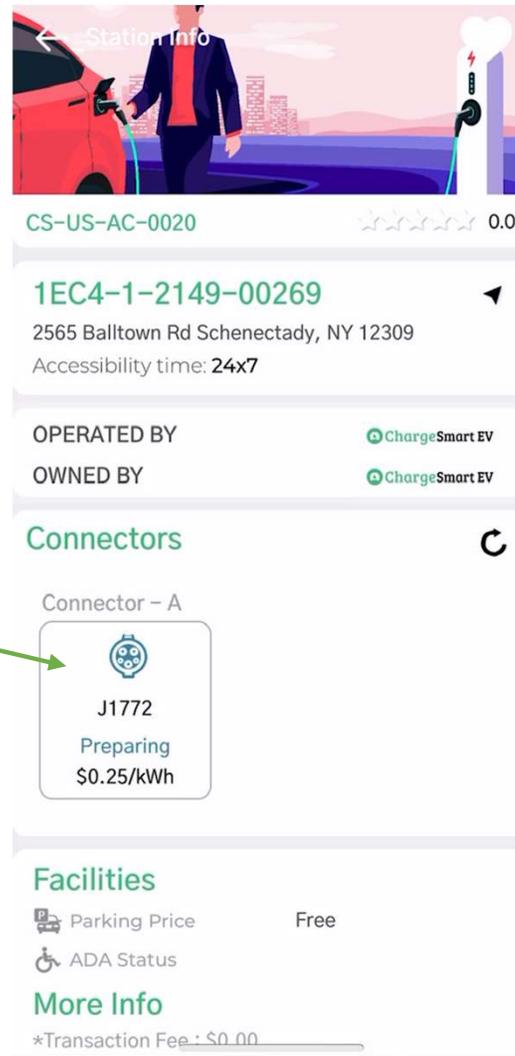2.) Click Here

Step 5.2 – Starting the Charge

On the next screen - scan Charging Station QR Code with your camera as seen here.

Make sure to scan the same Charging Station your EV is plugged into

Step 5.3 – Starting the Charge

On the next screen –

Click on the connector

Step 5.4 – Starting the Charge

On the next screen –

Click "Start Charging"
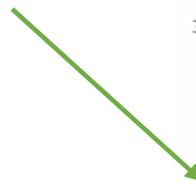
Step 5.5 – Starting the Charge

On the next screen – No action required
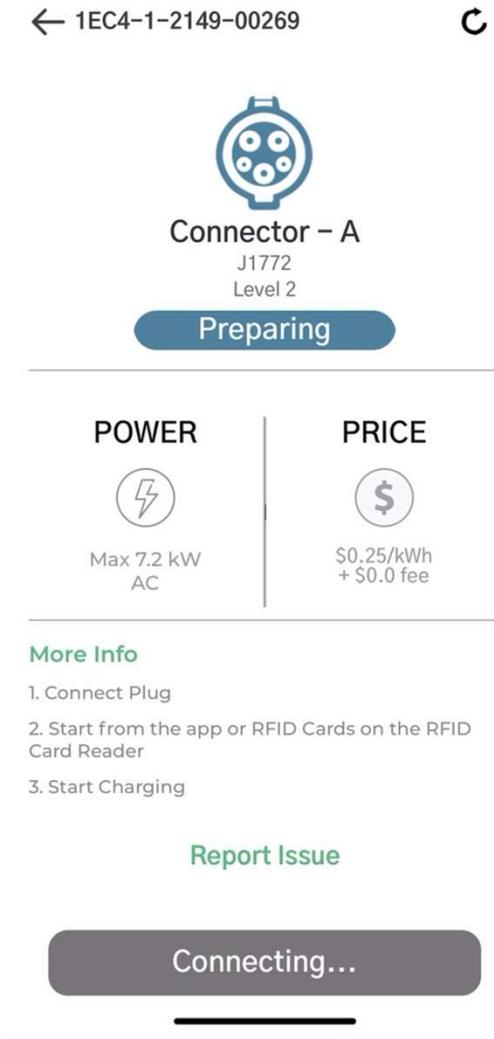
An Initiating charge display will appear while preparing the charger. After a few seconds, you will be directed to the next screen.

Step 5.6 – Starting the Charge

On the next screen –
No action required

The charger will show
that it is preparing and
connecting to your
vehicle. This screen will
appear for 3-5 seconds
while connecting.

ChargeSmart EV – Step by Step Instructions
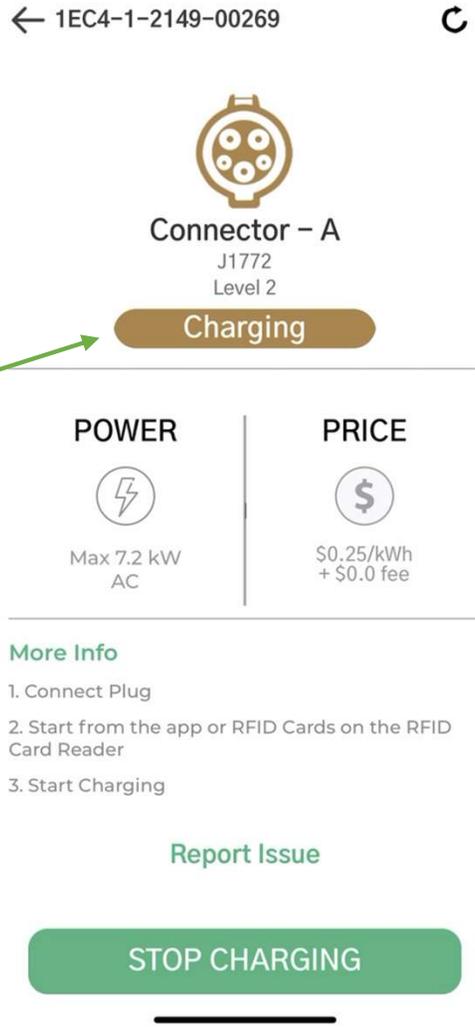
Step 5.7 – Starting the Charge

On the next screen –
No action required

When the Orange
"Charging" symbol
appears, your EV is now
charging.

Customer Support

- 24/7 Driver and Owner Support

- Continuous Monitoring

- Warranty & Maintenance

- Remote Diagnostics

- Technical Support

- Customized Notifications

ChargeSmart EV
DOWNLOAD "CHARGESMART EV" APP

STATION ID:
CSEV-0010

855-699-9191

SWIPE RFID
or
SCAN QR CODE   support@evgateway.com

- Support available via toll-free number, mobile app chat & email

- 24/7/365 monitoring and management of all EV charging stations

- Automatic alerts for any errors or failures

- Station owners can call or email our support team anytime for any issues

- Centralized portal